

# CRISIS ASSISTANCE AND RESOURCE EDUCATION SUPPORT (CARES)

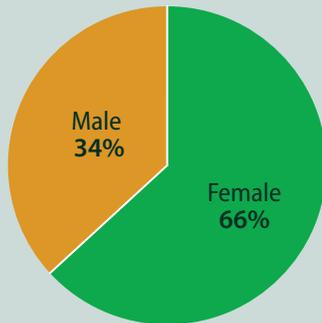
## Who We Are

The CARES office provides support to students who are in crisis or experiencing unique challenges to their education. It coordinates referrals to campus and community resources and offers follow-up support to address a variety of issues including transportation barriers, mental health & wellness, and physical health & wellness.

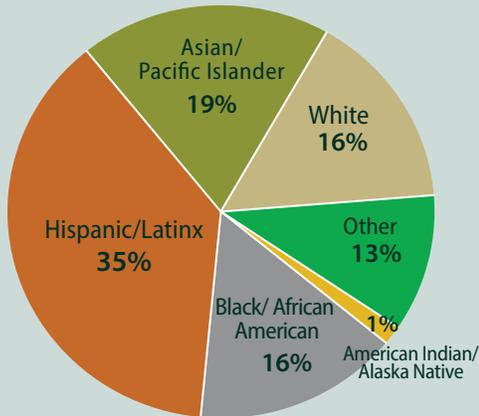
### Demographics for Fall 2018

N=466

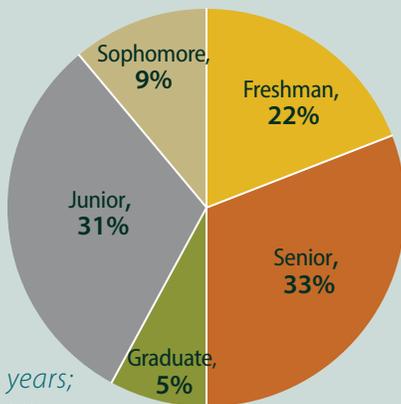
#### Gender



#### Ethnicity



#### Class Level

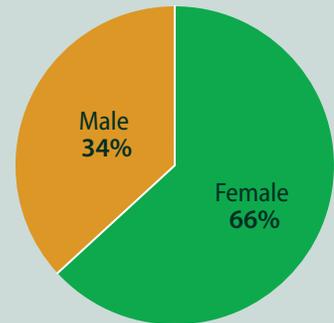


Average age: 23 years;  
Range: 16-60 years

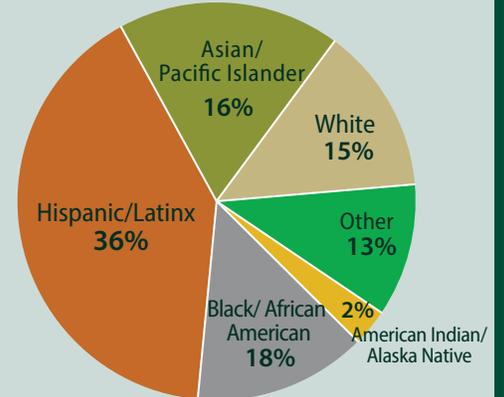
### Demographics for Spring 2019

N=307

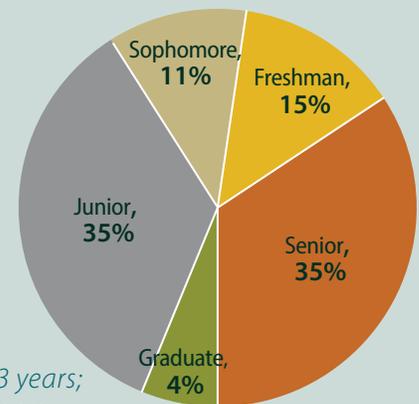
#### Gender



#### Ethnicity



#### Class Level



Average age: 23 years;  
Range: 18-33 years

## Key Performance Indicators

	Fall 2018		Spring 2019	
	Case Management n=160	CalFresh n=287	Case Management n=189	CalFresh n=118
Average Term GPA	2.51	2.93	2.31	2.80
Average Unit Load	12.78	13.56	12.63	13.32
Enrolled in 15+ Units	37%	45%	27%	37%
Full Unit Load	80%	90%	80%	87%
Good Academic Standing	83%	90%	79%	86%
Persisted to Spring 2019	83%	90%	--	--
Persisted to Fall 2019	62%	73%	67%	75%

## Services

- **Basic Needs** – provides a variety of resources to meet the housing, food, clothing, and financial needs of students and hosts events such as professional attire drive, basic needs resource fair, and pop-up pantry.
- **CalFresh Outreach** – helps students with the application, upload documents, advocacy support between the student and the county office, and answer questions along the way.
- **Student Emergency Services (Grant & Housing)**
  - Student Emergency Grant** assists students who experience a financial emergency or unanticipated expenses causing short-term financial hardship that requires immediate attention to keep a student in college.
  - Student Emergency Housing** is a collaboration between Student Affairs CARES Office and Housing & Residential Life. The program provides short-term housing assistance to students who are unexpectedly displaced from their homes. Students who qualify stay for up to 30 days in the residence halls and receive a meal plan.
- **Case Management** – supports students with different issues and concerning behavior. Health center screening referrals are also provided.
- **Behavior Intervention Assistance** – monitors reports of students of concern and track patterns, behaviors, and disturbances to groups or individuals. A multidisciplinary team performs a threat assessment and determines the appropriate response and mechanisms to intervene and respond to a crisis or concerning behaviors.

