

April 2025 Star Awards



Erin Gallagher, Academic Advising Center

This is a long-overdue nomination for Erin Gallagher for the STAR Award. As a vital member of the Academic Advising Team, Erin consistently delivers exceptional service that not only supports our department and division but also creates a positive ripple effect across the entire university community. Her leadership in organizing and overseeing student assistants and the front desk team has helped cultivate an inclusive, student-centered environment that exemplifies Sac State's values of student service, inclusivity, and integrity. Thanks to her guidance, students and staff who visit Lassen 1012 leave either assisted or correctly directed; positively impacting the rest of their campus experience.

This April, Erin played an instrumental role during Sac State's registration period, a particularly stressful time that underscores the importance of effectively supporting both prospective and current students. She proactively shared campus-wide policy updates and helped elevate the visibility of the AAC. She coordinates collaborative meetings and events that brings advisors, students, and faculty together from departments beyond Student Affairs, fostering stronger campus-wide partnerships and enhancing the reach of student support services.

Erin's compassion and dedication are especially evident when supporting students and colleagues facing complex personal or academic challenges. Whether she's guiding a student through a crisis or stepping in to assist an overwhelmed colleague at the front desk, Erin approaches every interaction with empathy, patience, and respect. She maintains professionalism even during the busiest office hours and consistently makes those around her feel genuinely supported.

Colleagues often praise her warm demeanor, reliability, and integrity. Erin doesn't just complete tasks, she builds relationships and earns trust. She is such a valued presence that her name auto fills when I type "e" in Teams or Outlook. Her everyday actions foster a welcoming environment where students and staff feel heard, respected, and empowered.

While this nomination is specifically for her contributions in April, I believe Erin is the kind of colleague deserving of the STAR Award every month. I think I can speak on behalf of the AAC Team, that we support her nomination. Her contributions truly embody what the STAR Award represents.

April 2025 Nominees

Alexandria Raya Franklin, Esak'tima Center

I am excited to nominate Alexandria for this award for her unparalleled commitment and dedication to ensure Native students are at the forefront when it comes to discussion around outreach, retention and completion outcomes. Her deep connection with the local tribal communities and constantly ensuring there is trust for collaboration is commendable. As an enrolled member of the Lone Band of Miwok Indians and a Miwok traditional dancer she continues to preserve her culture by holding spaces for Native students through workshops and activities. Having been in her role for less than a year, she has demonstrated the very best of Sac State and Student Affairs.