

# Excellence in Student Service – Team 2022



## ASI Children’s Center

The ASI Children's Center Team showed exemplary customer service not just to their student parent clientele, but to to their student staff members. Each member of the core team plays a critical role in the operation of a large facility that includes training of staff, providing resources to parents, and giving

developmental recommendations & care to the children. Despite the tail-end of the pandemic and a national teacher shortage, the ASI Children's Center took on extra work of becoming a National Diaper Distribution Site as well as obtaining \$1 million grant to resurface our play yards--even with a shortage of staff. Over 2k in diapers have been distributed to families of Sacramento State and the county at large. We have hired over 90 students in various areas (classroom, kitchen, and office) and taken in field work students to complete their projects. Office staff stay on top of the campus at-large and refers students looking for work, volunteer hours, and other resources to the appropriate avenues. They support other ASI organizations, like the Food Pantry, in helping with storage and picking up food items. They seek partnerships whenever and wherever they can to provide customer service to Sacramento State students. Thank you!

## **Excellence in Student Service Team Award Nominees**

- Financial Aid & Scholarships
- New Student Orientation
- Strategic Student Support Programs
- Student Organizations & Leadership
- Student Service Center