

PROJECT & CHANGE MANAGEMENT PROCESSES

	IDEATION	INITIATION	PLANNING	EXECUTION	CLOSE-OUT
Executive Sponsor	Approve Project Proposal	Ensure Project Goals Align With CSUS Strategies	Garner Support	 Create Conditions For Success Promote Change (sponsor roadmap) 	Celebrate Project
Project Sponsor	 Assist with Project Concept Create Sponsorship Coalition Submit Project Proposal 	 Communicate Alignment with Strategic Initiative(s) Create Understanding of Change/Risks Assist with Resource Allocation 	 Actively Advocate Project Approve Key Project Deliverables Engage with Change Management Strategy Build coalitions 	 Provide Project Support Govern Project Risks Address Escalated Issues/Conflicts Promote Change (sponsor roadmap) Garner Support/Build coalitions 	Celebrate Project Provide Operational Support
Area	Submit Project Proposal	 Write Business Requirements Document Participate in Technical/Solution Discussion Inventory impacted groups* Identify Managers/SMEs* 	 Participate in Ongoing Solution Discussion Prepare Test Plan/Test Cases 	 Conduct Functional & User Acceptance Testing Plan Operational support Promote Change 	Provide Operational Support
IRT PMO	Assist with Project Proposal	 Assign PM Write Project Charter Write Business Requirements Document Change Management assessment Kick Off Project 	 Acquire Project Resources Prepare Project Management Plan Prepare Organization Change Management Plan Validate Scope/Requirements Assist with Test Plan/Test Cases Develop Communication Plan Develop Training/Support Plan Develop Sponsor Roadmap Develop Resistance Management Plan 	 Monitor, Control & Validate Project Scope Perform Integrated Change Control Control Schedule/Cost/Quality/Risks Manage Communication Manage Project Team/Vendor Prepare Go/No-Go Execute Change Management Plan Execute Training/Support Plan Execute Sponsor Road map 	 Conduct Retrospective Complete Project Closeout Tasks Celebrate Project Completion Archive Project Documents Close Procurements Provide change management support to transition to reinforcement
Technical Team	Provide High-Level Technical Feedback	Assess Technical Solution	 Develop Technical Requirements Assess Security Requirements 	 Create Design Specification Develop Technical Solution Conduct Unit Testing Deploy Solution To Production 	 Archive Technical Documents Support Stabilization Period Plan Maintenance
Deliverables Required *	Project Proposal*	 Business Requirements Document* Project Charter Project Kick-Off Presentation Organizational Attributes Assessment* Change Characteristics Assessment* Identify Change Scale Template* 	 Milestones* Project Plan Stakeholder Analysis Organizational Change Management Plan Communication Plan* Training/Support Plan* Sponsor Roadmap Coaching Plan Resistance Management Plan 	 QA Checklist* Project Change Request Issue/Risk Log Test Plan/Test Case Network Diagram Go No-Go Presentation User Documentation/Training Change Management Metrics 	 Project Closure Document* Change Management Assessment/survey Feedback and corrective actions